



SVMICTM
Mutual Interests. Mutually Insured.



Risk Education 2017 Programs



**State Volunteer
Mutual Insurance Company**

101 Westpark Drive
Suite 300
Brentwood, TN 37027

P 800.342.2239
F 615.370.1343

March 2017

We are pleased to present your 2017 Risk Education offerings.

This is a significant year for education at SVMIC. As you have probably heard, we launched the new SVMIC Education Center earlier this year. The Education Center gives you the capability to manage your transcripts and certificates all in one place. In response to our 2015 Policyholder Survey, we are also pleased to offer a greatly expanded breadth of online courses.

Although we have focused on enhancing SVMIC's online offerings, we remain committed to offering excellent live seminars. I believe you will enjoy this year's two live seminars. Both offer outstanding content that is relevant, timely, and important in today's medical environment.

"Practicing On the Grid" covers telemedicine, cyber liability, EHRs, and patient portals – topics you have told us are of interest to you. "Lessons Learned from Malpractice Claims" uses real life experiences and situations as teaching tools for you and your staff.

As a mutual company, your interests are our interests. Our goal of providing relevant, quality education is an example of our commitment to partnership, so that you can focus on what you do best – providing excellent care to your patients.

Respectfully,

A handwritten signature in black ink that reads "John H. Mize". The signature is fluid and cursive, with a large loop at the end of the name.

John H. Mize, FCAS, MAAA
President & Chief Executive Officer
State Volunteer Mutual Insurance Company

Risk Management Committee

Elise E. Schriver, MD

Committee Chair
Pulmonary and Critical Care
Knoxville, TN

Michelle Allmon, MD

Internal Medicine
Memphis, TN

Melanie Blake, MD

Internal Medicine
Chattanooga, TN

Mike Dolan, MD

Hand Surgery
Jackson, TN

Daniel S. Ely, MD

Internal Medicine
Knoxville, TN

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General and Vascular Surgery
Nashville, TN

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Obstetrics and Gynecology
Kingsport, TN

Hugh Francis, III, MD

General and Vascular Surgery
Memphis, TN

Katrina M. Hood, MD

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Lexington, KY

Charles Joels, MD

Vascular Surgery
Chattanooga, TN

John O. Lytle, MD

Orthopaedic Surgery
Pine Bluff, AR

Paul McNabb, II, MD

Internal Medicine/Infectious Disease
Nashville, TN

Douglas O. Olsen, MD

General Surgery-Bariatric Surgery
Nashville, TN

Antwan Robinson, MD

Cardiology
Jackson, TN

Matt Willis, MD

Orthopaedic Surgery
Nashville, TN

CME Credit Information

Live Seminar CME

- Practicing on the Grid
- Lessons Learned from Malpractice Claims

Accreditation

This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education through the joint providership of the University of Tennessee College of Medicine and State Volunteer Mutual Insurance Company. The University of Tennessee College of Medicine is accredited by the ACCME to provide continuing medical education for physicians.

AMA

The University of Tennessee College of Medicine designates this live activity for a maximum of 2.0 *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in this activity.

AOA

The American Osteopathic Association has approved this program for two (2) credit hours in Category 2-B of the Continuing Medical Education Program. Physicians will need to submit a letter of completion from the University of Tennessee directly to the AOA to receive CME credits.

AAFP

Application for CME credit has been filed with the American Academy of Family Physicians. Determination of credit is pending.

Continuing Education for Non-Physicians

Non-physicians can obtain continuing education credits for attending activities that award *AMA PRA Category 1 Credits™* to physicians. Check with your licensure/certification board for confirmation. A Certificate of Attendance will be sent to all non-physicians.

Who Should Attend

Physicians

- Registration Fee \$75
- Earn 10% Premium Credit
- Earn 2 CME Credits

Non-Physicians

- Registration Fee \$25 (non-refundable)
- NO 10% Premium Credit
- Certificate of Attendance

Speakers

Justin Joy, JD, MBA, CIPP/US

Justin Joy is an attorney with Lewis, Thomason, King, Krieg & Waldrop, P.C. in the Memphis, TN office. He has a variety of experience in the area of information privacy and cybersecurity including security incident investigation, security awareness and policy drafting, cyber risk management including insurance policy coverage consultation and breach response management. He also provides counsel in healthcare liability defense and healthcare compliance matters. As Lewis Thomason's chief privacy officer, Justin promotes an awareness of privacy and security-related issues for the firm. Justin has earned the Certified Information Privacy Professional/United States (CIPP/US) credential through the International Association of Privacy Professionals (IAPP).

Chris W. McCarty, JD

Chris W. McCarty is an attorney with Lewis, Thomason, King, Krieg & Waldrop, P.C. in their Knoxville office. He will be the speaker at select locations.

Jeffrey A. Woods, JD

Jeffrey A. Woods is the Director of Risk Education in the Risk Education and Evaluation Services Department at SVMIC. Jeff received his Bachelor of Science degree from the University of Tennessee Martin and his Juris Doctorate degree from the University of Tennessee Knoxville. Following graduation, he practiced law in Knoxville, Tennessee for 15 years, advising physicians and healthcare providers and defending them in malpractice claims. He is licensed to practice in Tennessee and all Federal courts, including the United States Supreme Court. He is a member of the Tennessee Bar Association.

Jeff joined SVMIC in 2003 and was a Senior Claims Attorney until 2015 when he transferred to his current position.

Description

The purpose of this seminar is to discuss the legalities and risks associated with the use of telemedicine, electronic health records (EHR) and patient portals, as well as, provide an overview of current cyber liability issues in the medical profession.

Course Objectives

1. Recognize and identify the limitations and risks of telemedicine.
2. Develop safeguards and protocols to protect against/report cyber attacks.
3. Identify and explain the risks associated with misuse of EHR and patient portals that affect patient safety.
4. Recognize how EHR errors can decrease defensibility of a malpractice claim.



Who Should Attend

Physicians

- Registration Fee \$75
- Earn 10% Premium Credit
- Earn 2 CME Credits

Non-Physicians

- Registration Fee \$25 (non-refundable)
- NO 10% Premium Credit
- Certificate of Attendance

Speaker

F. Laurens “Larry” Brock, JD

F. Laurens “Larry” Brock is a partner in the law firm of Adams and Reese with offices in Nashville, Chattanooga, and Memphis. He brings an extensive background of litigation experience.

Mr. Brock has been practicing law for over 35 years, including 15 years in South Florida, before moving to Tennessee in 1995. He received his undergraduate degree from Emory University and law degree from the Cumberland School of Law and has successfully defended numerous jury trials throughout the United States involving allegations of catastrophic injury, total disability, disfigurement and wrongful death.

In addition to being an accomplished trial lawyer, Mr. Brock is a national speaker on medical malpractice and successful thematic strategies at trial. His law practice has also included Coordinating Counsel on pharmaceutical drug litigation and National Counsel for various consumer safety products.

Description

Advances in technology, increasing numbers of advanced practice providers and evolving reimbursement models continue to change healthcare delivery and consequently, risks. This program examines actual cases and will focus on top risks from the perspective of a medical malpractice trial lawyer including patient interaction, informed consent, vicarious liability and supervision. We will identify solutions to successfully manage them in today’s environment.

Using an interactive format, the presenter will review several malpractice lawsuits, analyze the “lessons learned” and discuss the current evidence supporting best practices. Physicians, clinicians and staff will all find valuable takeaways in this presentation.

Course Objectives

1. Identify the most common defense challenges in malpractice claims.
2. Describe strategies to increase defensibility in the event of a claim.
3. Develop best practices to avoid scope of practice and vicarious liability claims.
4. Develop risk reduction tools.



Important Information

SVMIC Premium Credit

Completion of one of the following SVMIC Risk Management Programs will qualify a physician policyholder for a 10% premium credit:

- Live Seminar: Practicing on the Grid
- Live Seminar: Lessons Learned from Malpractice Claims
- Self-Study Course: Risk Reduction in the Medical Office
- Self-Study Course: Working Effectively with Advanced Practice Providers
- Obstetrical Emergency Simulation Training Course

20-Minute Rule

Physicians arriving more than 20 minutes after the start of the program will not receive a 10% premium credit. Other premium credit options are available.

Banking a Premium Credit

Any premium credit earned will be applied to your policy period in effect at the time of completion of your seminar or self-study course. Please note that policy periods vary by physician and may not be on a calendar year cycle. If a credit has been applied to the current policy period, a physician may “bank” one seminar credit to be applied to the following renewal. Only one 10% premium credit may be applied per policy period. For more information, please contact the SVMIC Underwriting Department at 800.342.2239.

Seminar Registration

To register for a seminar, visit www.svmic.com or complete a registration form in the back of this book.

Alabama

Decatur

DoubleTree by Hilton Decatur • 1101 6th Avenue NE

	Date	Time	Seminar Number
Practicing on the Grid	May 17	6-8pm	1804

Florence

Marriott Shoals Conference Center • 10 Hightower Place

	Date	Time	Seminar Number
Practicing on the Grid	May 16	6-8pm	1803

Arkansas

Fort Smith

Fort Smith Convention Center • 55 South 7th Street

	Date	Time	Seminar Number
Lessons Learned from Malpractice Claims	May 4	12-2pm	3201

Hot Springs

Hot Springs Convention Center • 134 Convention Boulevard

	Date	Time	Seminar Number
Practicing on the Grid	April 12	6-8pm	1797

Jonesboro

Hilton Garden Inn • 2840 South Caraway Road

	Date	Time	Seminar Number
Practicing on the Grid	April 11	12-2pm	1795
		6-8pm	1796

Arkansas

Little Rock

Embassy Suites • 11301 Financial Centre Parkway

	Date	Time	Seminar Number
Practicing on the Grid	April 10	12-2pm	1793
		6-8pm	1794
Lessons Learned from Malpractice Claims	August 2	8-10am	3215

Little Rock

DoubleTree by Hilton Little Rock • 424 West Markham Street

	Date	Time	Seminar Number
Lessons Learned from Malpractice Claims	May 5	1-3pm	3202

Springdale

Holiday Inn Springdale • 1500 South 48th Street

	Date	Time	Seminar Number
Lessons Learned from Malpractice Claims	May 3	6-8pm	3200

Kentucky

Bowling Green Sloan Convention Center • 1021 Wilkinson Trace

	Date	Time	Seminar Number
Practicing on the Grid	August 9	6-8pm	1817

Lexington Griffin Gate Marriott • 1800 Newtown Pike

	Date	Time	Seminar Number
Lessons Learned from Malpractice Claims	July 25	6-8pm	3213

Louisville Hilton Garden Inn Louisville NE • 9850 Park Plaza Avenue

	Date	Time	Seminar Number
Lessons Learned from Malpractice Claims	July 26	6-8pm	3214

Paducah Luther F. Carson Four Rivers Center • 100 Kentucky Avenue

	Date	Time	Seminar Number
Practicing on the Grid	August 10	6-8pm	1818

Tennessee

Chattanooga Chattanooga Convention Center • 1150 Carter Street

	Date	Time	Seminar Number
Practicing on the Grid	May 10	8-10am	1798
		12-2pm	1799
		6-8pm	1800
Lessons Learned from Malpractice Claims	July 18	8-10am	3210
		12-2pm	3211
		6-8pm	3212

Cleveland Museum Center at Five Points • 200 Inman Street East

	Date	Time	Seminar Number
Practicing on the Grid	May 11	12-2pm	1801
		6-8pm	1802

Cookeville Leslie Town Centre • One West First Street

	Date	Time	Seminar Number
Practicing on the Grid	September 28	12-2pm	1824
		6-8pm	1825

Franklin Franklin Marriott Cool Springs • 700 Cool Springs Boulevard East

	Date	Time	Seminar Number
Lessons Learned from Malpractice Claims	October 12	8-10am	3218
		12-2pm	3219
		6-8pm	3220

Tennessee

Gatlinburg

Park Vista DoubleTree Hotel • 705 Cherokee Orchard Road

	Date	Time	Seminar Number
Practicing on the Grid	October 23	6-8pm	1826

Jackson

DoubleTree Hotel • 1770 Highway 45 Bypass

	Date	Time	Seminar Number
Practicing on the Grid	August 29	8-10am	1819
		12-2pm	1820
		6-8pm	1821
Lessons Learned from Malpractice Claims	October 5	12-2pm	3216
		6-8pm	3217

Johnson City

Millennium Centre • 2001 Millennium Place

	Date	Time	Seminar Number
Practicing on the Grid	June 6	12-2pm	1809
		6-8pm	1810
Lessons Learned from Malpractice Claims	October 17	12-2pm	3221
		6-8pm	3222

Tennessee

Kingsport

Meadowview Conference Center • 1901 Meadowview Parkway

	Date	Time	Seminar Number
Practicing on the Grid	June 7	12-2pm	1811
		6-8pm	1812
Lessons Learned from Malpractice Claims	October 18	12-2pm	3223
		6-8pm	3224

Knoxville

Knoxville Marriott • 501 East Hill Avenue

	Date	Time	Seminar Number
Practicing on the Grid	April 4	6-8pm	1789
		8-10am	1790
	April 5	12-2pm	1791
		6-8pm	1792
Lessons Learned from Malpractice Claims	July 13	8-10am	3207
		12-2pm	3208
		6-8pm	3209

Tennessee

Memphis

Holiday Inn University of Memphis • 3700 Central Avenue

	Date	Time	Seminar Number
Lessons Learned from Malpractice Claims	June 27	6-8pm	3203
	June 28	8-10am	3204
		12-2pm	3205
		6-8pm	3206
Practicing on the Grid	August 1	6-8pm	1813
	August 2	8-10am	1814
		12-2pm	1815
		6-8pm	1816

Murfreesboro

Embassy Suites Conference Center • 1200 Conference Center Blvd

	Date	Time	Seminar Number
Practicing on the Grid	September 27	12-2pm	1822
		6-8pm	1823

Tennessee

Nashville

Nashville Airport Marriott • 600 Marriott Drive

	Date	Time	Seminar Number
Lessons Learned from Malpractice Claims	March 29	8-10am	3197
		12-2pm	3198
		6-8pm	3199

Nashville

Hilton Garden Inn Nashville Vanderbilt • 1715 Broadway

	Date	Time	Seminar Number
Practicing on the Grid	May 23	6-8pm	1805
	May 24	8-10am	1806
		12-2pm	1807
		6-8pm	1808

Who Should Take This Course

Physicians

- Earn 10% Premium Credit
- Earn up to 4 CME Credits

Non-Physicians

- NO 10% Premium Credit
- Certificate of Completion

Course Objectives

1. Recognize the most common risk issues in a medical practice.
2. Develop effective office systems.
3. Improve medical record documentation.
4. Identify key preventable medication error reduction strategies.

Description

National and internal data suggest that non-clinical factors contribute to many malpractice lawsuits. This course is designed to assist the physician and advanced practice provider in identifying and reducing these factors using tools, effective communication and best practices.

Faculty/Author

This course was developed by SVMIC's Risk Education and Evaluation Department: Shelly Weatherly, JD, VP; Judy Vinson, RN, CPHQ, LNCC, AVP, Risk Evaluation Services; Julie Loomis, RN, JD, AVP, Risk Education. Reviewed by Michael A. McAdoo, MD.

Registration Fee: \$75

Book: Course # 9036

Online: Course # 9037

Please be advised

The 10% premium credit will be applied to the policy period in effect at the time your test is scored.

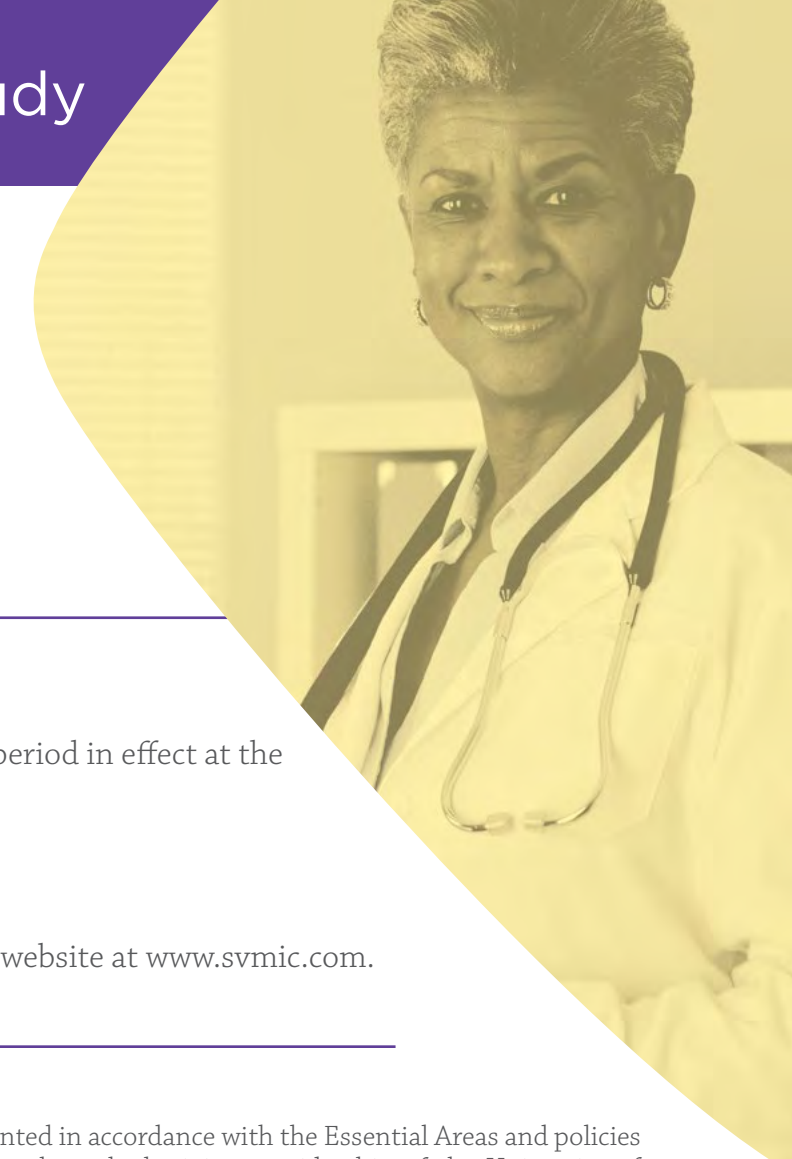
Registration

To register for an online or a booklet course, visit our website at www.svmic.com.

Accreditation: This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education through the joint providership of the University of Tennessee College of Medicine and SVMIC. The University of Tennessee College of Medicine is accredited by the ACCME to provide continuing medical education for physicians.

AMA Credit Designation: The University of Tennessee College of Medicine designates this enduring activity for a maximum of 4.0 *AMA PRA Category 1 Credits*[™]. Physicians should claim only the credit commensurate with the extent of their participation in this activity.

Continuing Education for Non-Physicians: Non-physicians can obtain continuing education credits for attending activities that award *AMA PRA Category 1 Credits*[™] to physicians. Check with your licensure/certification board for confirmation. A Certificate of Attendance will be sent to all non-physicians.



Working Effectively with Advanced Practice Providers

Self-Study

Who Should Take This Course

Physicians

- Earn 10% Premium Credit
- Earn up to 4 CME Credits

Non-Physicians

- NO 10% Premium Credit
- Certificate of Completion

Course Objectives

1. Identify the developmental histories and demographic patterns relating to the utilization of nurse practitioners and physician assistants.
2. Recognize risk issues related to the use of, and collaboration with, advanced practice providers.
3. Develop protocols and best practices for supervision of, and/or collaboration with advanced practice providers.
4. Apply rules and regulations for the supervising/collaborating physician.

Description

This course is designed to inform the physician and advanced practice provider (APP) of many important legal and practical considerations before entering into a supervisory or collaborative relationship. Included in this course is a review of case examples, requirements and responsibilities for the supervision of and/or collaboration with APPs, state laws, regulations, professional practice acts, and standard of care considerations.

Faculty/Author

This course was developed by SVMIC's Risk Education and Evaluation Department: Shelly Weatherly, JD, VP; Judy Vinson, RN, CPHQ, LNCC, AVP, Risk Evaluation Services; Julie Loomis, RN, JD, AVP, Risk Education. Reviewed by Michael A. McAdoo, MD.

Registration Fee: \$75

Book: Course # 9038

Online: Course # 9039

Please be advised

The 10% premium credit will be applied to the policy period in effect at the time your test is scored.

Registration

To register for an online or a booklet course, visit our website at www.svmic.com.

Accreditation: This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education through the joint providership of the University of Tennessee College of Medicine and SVMIC. The University of Tennessee College of Medicine is accredited by the ACCME to provide continuing medical education for physicians.

AMA Credit Designation: The University of Tennessee College of Medicine designates this enduring activity for a maximum of 4.0 *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in this activity.

Continuing Education for Non-Physicians: Non-physicians can obtain continuing education credits for attending activities that award *AMA PRA Category 1 Credits™* to physicians. Check with your licensure/certification board for confirmation. A Certificate of Attendance will be sent to all non-physicians.



Obstetrical Emergency Simulation Training

Sponsored by Saint Thomas Midtown Hospital and Saint Thomas Health Office of Continuing Medical Education.
Offered at Saint Thomas Midtown Hospital in Nashville, Tennessee.

Description

This course will address common obstetric emergencies that a provider might encounter. Evidence based recommendations for management of these emergencies will be reviewed, and participants will have an opportunity to practice appropriate management techniques in a simulated setting using high fidelity mannequins. Providers will also have an opportunity to participate in simulated drills and practice teamwork skills during simulated emergencies. At the end of the course, participants will have an opportunity to debrief with the moderator and simulation team to review the skills assessment and experience.

Faculty

Phillip L. Bressman, MD

H. Clay Newsome, MD

Stephen M. Staggs, MD

James L. Boerner, MD

Kristin L. Salter, MD

Anthony E. Trabue, MD

Cornelia (Connie) R. Graves, MD

Nicole L. Schlechter, MD, PhD

John E. VanHooydonk, MD

Accreditation

Saint Thomas Health is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

Contact Information

For more information, please contact one of our OB Simulation Coordinators in the Saint Thomas Health Office of Continuing Medical Education: 615.222.2207 or www.sthscme.com.

Disclosure

Saint Thomas Health is committed to providing CME that is balanced, objective, and evidence-based. In accordance with the Accreditation Council for Continuing Medical Education (ACCME) Accreditation Requirements and Standards, all parties involved in content development are required to disclose any relevant conflicts of interest related to the topics of this educational activity. Saint Thomas Health has established mechanisms to resolve conflicts of interest should they arise. Any relevant conflict of interest will be disclosed to the audience prior to the activity.

Registration & Scheduling

Contact a Saint Thomas Health OB Simulation Coordinator to schedule individual, partner, or team training at 615.222.2207 or www.sthscme.com.

Obstetrical Emergency Simulation Training

Individual & Team Training

Registration Fee

**Includes all course materials and expenses*

***Team fees depend on group size, modules & formats selected*

\$350 per physician for Individual Sessions

\$300 per physician for Partner Sessions

Team Fees start at \$2200

Team Training is designed for multi-disciplinary labor and delivery teams, and each training is customized to meet the specific needs of the team and institution. Depending on the institution's distance from Nashville and OB Simulation Faculty availability, remote training at the team's institution may be possible.

Modules Offered

**Participant or Team will select modules at time of registration*

1. Amniotic Fluid Embolism
2. Basic Mechanics of Delivery
3. Management of Breech Delivery
4. Management of Eclampsia
5. Management of Operative Vaginal Delivery
6. Management of Postpartum Hemorrhage
7. Management of Shoulder Dystocia
8. Repair of 3rd and 4th Degree Perineal Lacerations
9. Vaginal Birth After Cesarean (VBAC)

Requirements for Completion

- Online course for each module selected (individual training)
- Hands-on simulation exercises (both)
- Didactic Education (team training)

Live Conference

Spring: April 22, 2017

Fall: TBD

Registration Fee

**Includes all course materials and expenses*

\$350 Session 1 Only

\$350 Session 2 Only

\$595 Sessions 1 & 2

Important Information

- Each conference is limited to 20 participants and will be scheduled on a first come, first served basis.
- Course dates are subject to change or cancellation depending on number of registrants.
- Participants select one elective module to attend. Modules will be assigned on a first come, first served basis.

Topics Covered

Session 1 (7am - 12noon)

- Management of Breech Delivery
- Management of Shoulder Dystocia
- Operative Vaginal Delivery
- Maternal Codes

Session 2 (11:15am - 4:15pm)

- Management of Postpartum Hemorrhage
- Amniotic Fluid Embolism
- Maternal Codes

Boot Camp for Practice Managers

Boot Camp: Level I

Who Should Take This Course

- Little to limited experience in a medical practice
- Registration Fee \$550
- **NO** 10% Premium Credit
- No CME available
- ACMPE credit hours can be requested

Course Description

This basic program is tailored for administrators and managers of medical practices to build the skills to manage a medical practice.

This three-day comprehensive workshop will cover the following basic elements of practice management:

- Being a Professional
- Communications with Physicians & Staff
- Human Resources
- Meaningful Use
- Marketing & Customer Service
- Fundamentals of Billing & Collections
- Financial Controls & Reporting
- Managing Interpersonal Relationships
- Risk Management & Disaster Planning

Boot Camp: Level II

Who Should Take This Course

- Prior practice management experience recommended
- Registration Fee \$550
- **NO** 10% Premium Credit
- No CME available
- ACMPE credit hours can be requested

Course Description

This intermediate level program is tailored to broadening and strengthening the knowledge of medical practice managers that have prior experience working in a medical practice.

The curriculum for this three-day comprehensive workshop is based on the Body of Knowledge of the ACMPE and covers a wide spectrum of topics including:

- Healthcare Reform
- Human Resources
- Billing & Financial Management
- HIPAA
- Communication Skills
- Electronic Medical Records Issues
- Dealing with Ethical Dilemmas
- Physician Compensation, Transition Planning & Non-Compliant Behavior
- OIG Compliance Plans
- Social Media & Marketing
- Telemedicine
- Utilizing & Billing for Advanced Practice Practitioners
- Practice Analytics

These programs are offered on a first-come, first-served basis by the Medical Practice Services department at SVMIC.

Registration

Please register online at www.svmic.com or call 615.846.8399.

Level I	May 3-5, 2017	Embassy Suites 820 Crescent Centre Drive Franklin, Tennessee
Level II	November 8-10, 2017	

Hotel Information

Please call the Embassy Suites Nashville South Cool Springs at 615.515.5151 and identify that you are with SVMIC Boot Camp for discounted hotel reservations.

- Boot Camp I: Call by April 11, 2017
- Boot Camp II: Call by October 17, 2017

ACMPE Information

The American College of Medical Practice Executives (ACMPE) credit hours may be requested for this program. One credit hour per each hour of participation may be claimed.

Faculty

The faculty for the course consists of SVMIC Medical Practice Consultants with extensive expertise in their subject matter.



For immediate registration, go to: www.svmic.com

New Education Center!

You asked and we listened. SVMIC is pleased to introduce the SVMIC Education Center at svmic.com where a wide range of educational opportunities are available on a new state-of-the-art online platform. This easy-to-use self-service education platform offers a greater variety of courses, provides the ability to download CME certificates, and allows you to easily manage all of your education materials in one location!

An eAccess account allows you to register for and participate in courses, view online content, and view or print your certificates in our new Education Center.

Create Your Account

Information you need to get started

Physicians:

- Your six-digit SVMIC account number*
- Your valid email address (can be personal or work email depending on your practice policies)**

Advanced Practice Providers and Staff:

- Your SVMIC group number*
- Your valid email address (can be personal or work email depending on your practice policies)**

**Located on your invoice, Declaration Page, or Certificate of Insurance*

***Each email address may only be used for one individual*

Then follow these 6 easy steps

A video tutorial is located at svmic.com under the Education tab, on the Education Center Home page.

- Go to www.svmic.com
- Click "Sign In" (upper right hand corner) and choose "Don't have an account?"
- Select the Account Type you wish to create
- Provide the required information
- Click "Submit"
- Your eAccess information will be emailed to the address you provided

Download Your Certificates

- Log in to your account on www.svmic.com
- Click the "Education" tab
- Click on "My Education Profile" under the Education tab (you MUST complete your profile before downloading your certificates)
- Click "My Activities" and then "Completed Activities"
- See list of your completed educational courses*
- Click "Download" in the "Certificate" column to download and print the corresponding certificate

Important:

- Certificates for online courses will be available immediately upon completion
- Allow up to 30 days from the date of a live or booklet course for your certificate to be available for download

*Only certificates from 2017 forward will be housed in your "Completed Activities"

1 Choose a Live Seminar

Physicians - \$75

Non-Physicians - \$25 (non-refundable)

- Practicing on the Grid
- Lessons Learned from Malpractice Claims

2 Payment Information

Credit Card

Email: askrm@svmic.com | Fax: 615.846.1783

Print Cardholder's Name _____

Credit Card #

Expiration Date _____

Cardholder's Signature _____

Email Receipt to _____

Check - Mail to: SVMIC/Risk Education Seminars
MSC 30400
P.O. Box 415000
Nashville, TN 37241-5000

3 Address (CME Certificates will be mailed to this address)

Group or Practice Name _____

Street _____ Suite # _____

City _____ State _____ Zip _____

Phone # _____ Confirmation Email _____

4 Registration (These courses are available to SVMIC policyholders and their employees only)

Physician Registration

Seminar #	Attendee Name	MD	DO	License #	Last 4 SSN
		<input type="checkbox"/>	<input type="checkbox"/>		
EMAIL REQUIRED (Attendee's Individual Address)					
		<input type="checkbox"/>	<input type="checkbox"/>		
EMAIL REQUIRED (Attendee's Individual Address)					

Non-Physician Registration (non-refundable)

Nurse Practitioner · Physician Assistant · Practice Manager · RN/LPN · Other Clinical and Administrative Staff

Full Name of One Physician in Practice _____

Seminar #	Attendee Name	NP	PA	RN/LPN	Other	Last 4 SSN
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
EMAIL REQUIRED (Attendee's Individual Address)						
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
EMAIL REQUIRED (Attendee's Individual Address)						

For any questions, please call: 1.800.342.2239

SVMIC Use Only: Initials _____ Date _____

2017 - PB

Physicians will receive a 10% premium credit that will be applied to the policy period in effect at the time the test is scored.

For immediate registration:
www.svmic.com

1 Choose a Self-Study Booklet

OPTION 1

Risk Reduction in the Medical Office
Course #9036 - All States

OPTION 2

Working Effectively with Advanced Practice Providers

Please select the state-specific course you prefer:

Course #9038-AL #9038-MS
#9038-AR #9038-TN
#9038-GA #9038-VA
#9038-KY

2 Payment Information

FEE - \$75 per course

Credit Card

Email: askrm@svmic.com | Fax: 615.846.1783

Print Cardholder's Name _____

Credit Card #

Expiration Date _____

Cardholder's Signature _____

Email Receipt to _____

Check - Mail to: SVMIC/Risk Education Seminars
MSC 30400
P.O. Box 415000
Nashville, TN 37241-5000

3 Shipping Address (CME Certificates will be mailed to this address)

Group or Practice Name _____

Attention to _____

Street (No P.O. Boxes) _____ Suite # _____

City _____ State _____ Zip _____

Phone # _____ Email _____

4 Registration (These courses are available to SVMIC policyholders and their employees only)

Course #	Attendee Name	MD	DO	NP	PA	Other	License #	Last 4 SSN
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
EMAIL REQUIRED (Attendee's Individual Address)								
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
EMAIL REQUIRED (Attendee's Individual Address)								
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
EMAIL REQUIRED (Attendee's Individual Address)								

For any questions, please call: 1.800.342.2239

SVMIC Use Only: Initials _____ Date _____

2017 - PB